# OVERALL PROGRAMME STATUS – 3 SEPTEMBER

**Overall status** 



Scope



Programme Budget



Time



Resource



Stakeholder



Risk & Issue



Overall the programme continues to develop clarity on the range of tasks and products that need to be in place. Governance is improving with wider involvement of senior management and division of plan leadership. Resource availability continues to be an issue in some areas, but there is good support and a recent request for expressions of interest in taking some key roles and tasks has brought volunteers forward. The Implementation Plan sets out clarity on the programme scope.

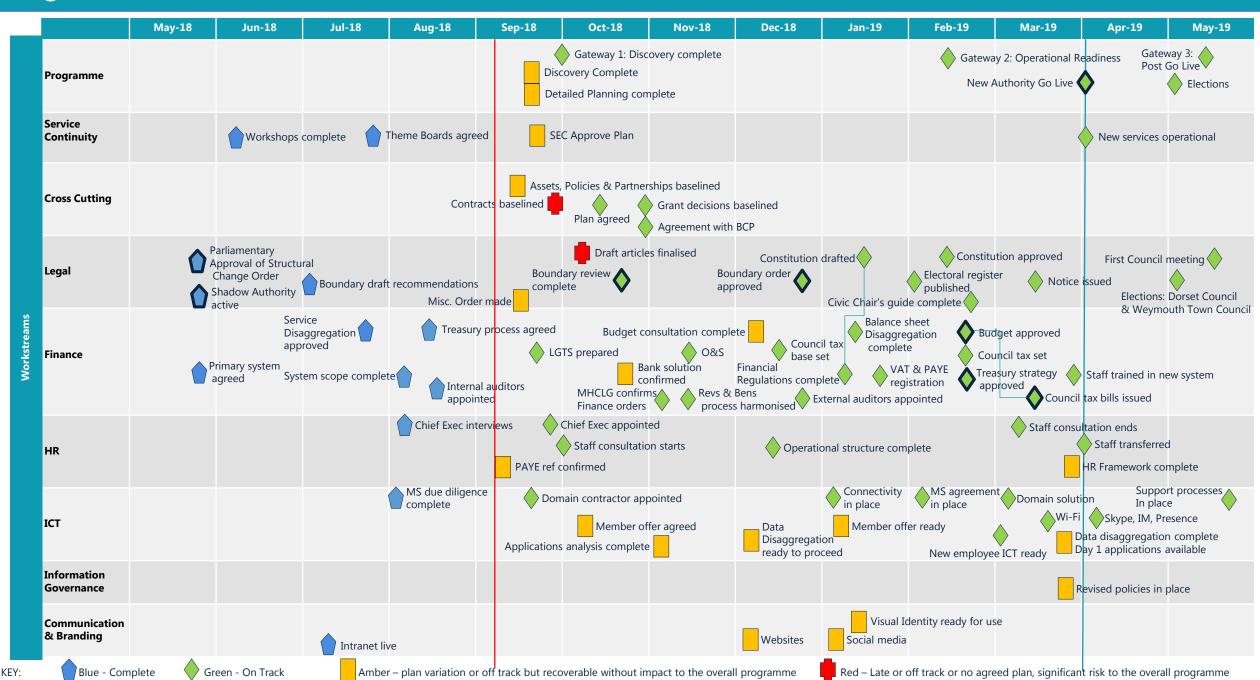
Preparation continues for TUPE lists being agreed in September, including for the areas affected by disaggregation. Early Tier 2 management structures drafted.

Detailed work on a convergence plan which picks up the transformation need will be required.

The programme remains at Amber as while some parts are behind schedule or have issues, these are expected to be overcome in time for vesting day without requirement for change in scope.

Return to Green		Significant steps forward have been made with programme controls and structure; re progress will improve overall programme readiness. Successful resource recruitment. balanced budget							
Change Requests	$\Leftrightarrow$	No new Change Requests; convergence being reviewed to include Transformation Pl	new Change Requests; convergence being reviewed to include Transformation Plan						
Resources	$\Leftrightarrow$	number of roles are being recruited currently, including project managers and business analysts. Resources from preceding authorities and volunteers e being allocated against priority needs. Administrative support is still in short supply despite attempts to recruit.							
Plan	$\Leftrightarrow$	ervice Continuity and Cross Cutting Workstream remains the area of planning concern; detailed work is still underway and some resource gaps being led now will help to bring this together							
Benefits	$\Leftrightarrow$	Part of the Gateway process being introduced is to enable the baselining and assessment of services, both external and internal, to understand any impacts of the transition and to be clear about the measures and metrics being applied to that assessment.							
24.15.112		impacts of the transition and to be clear about the measures and metrics being appli							
This week		impacts of the transition and to be clear about the measures and metrics being appli  Issue/Risk							
	1		ed to that assessment.  Mitigation						

# Programme Milestone Plan



# **WS1: LEGAL AND DEMOCRATIC - STATUS UPDATE**

Workstream Sponsor: Jonathan Mair
Project Manager: Andy Norman

Date: 05/09/18

**Workstream RAG** 





#### **Overall Workstream Summary**

Main focus remains upon the drafting of the constitution for discussion with the Governance Task and Finish Group, and the preparatory work around elections 2019. Overall the workstream programme remains on track.

Key Initiative Achievements (This Week)	Next milestones							
	Milestone	RAG	Due Date	<b>Target Date</b>				
Boundary review public consultation on proposed changes concluded on 27 August; the	Miscellaneous and Staffing Order made		August 2018					
<ul> <li>LGBCE have commenced their review of submissions from councils and public.</li> <li>Development of paper on charging parish and town councils for election costs</li> </ul>	Draft articles finalised	R	August 2018	23 October 2018				
2 evelopment of paper on enarging panish and town councils for election costs	Boundary Review complete	G	October 2018					
Key Initiative Activities (Planned Next Week)	Drafting of constitution completed	G	January 2019					
- 1	Electoral register published	G	February 2019					
Meeting with Ministry of Housing, Communities and Local Government to discuss progression of consequential orders	Constitution approved	G	February 2019					
Dorset Area Electoral Administrators Group meeting to progress election planning	Notice of election issued	G	March 2019					
<ul> <li>preparation</li> <li>DSMs meeting to review implementation plan and progress the draft policy for Members</li> </ul>	Elections	G	2 May 2019					
ICT	First Dorset Council meeting	G	May 2019					
• Issue of agenda and reports for 10 <sup>th</sup> September Governance Task and Finish Group		G						

	ID	Raised By	Date Raised	Risk Description	Impact Statement	Ι	P	RS	Mitigation Plan	Owner	Date Due
Top Risk	79			Judicial Review Challenge by Christchurch Borough Council and Mr. Somerville-Ford to the process followed by the MHCLG	Potential delay to the programme or preventing it from continuing	5	3	15	remains the same until that of Mr Somerville Ford has been concluded.		
<u>e</u>	ID	Raised By	Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
Top Issu				There are no issues at this time.							

## **WS2: FINANCE- STATUS UPDATE**

Workstream Sponsor: Jason Vaughan Date: 05/09/18

Project Manager: Rosie Dilke

#### **Workstream RAG**





#### **Overall Workstream Summary**

There is significant work being undertaken to align financial systems and processes . A key area of focus at present is the work on developing the 2019/20 budget and Medium Term Financial Forecast.

# Work to clarify the Risks and Issues for the Workstream has reduced the risks to 5, including one High Level risk on Stranded Costs. The process to provide the right connections between District and County finance applications

The process to provide the right connections between District and County finance applications ready for vesting day are being clarified and clearly mapped out. A decision on the WAN provision made this week has improved confidence in this activity.

#### **Key Initiative Activities (Planned Next Week)**

Raised Date

- First draft of the 2019/20 budget & Medium Term Financial Forecast
- Budget Task & Finish Group 3/9/18 to discuss Voluntary & Community Sector grants; Local Council Tax Support Scheme; Dorset Waste Partnership and Development of Budget items.
- Briefing for Finance Officers 5/9/18 to describe the programme and work to balance the 19/20 budget.

	Next milestones			
	Milestone	RAG	<b>Due Date</b>	<b>Target Date</b>
	Decision made on primary financial system		End July '18	Done
5	Service disaggregation approved between BCP & Dorset Councils		Mid-July '18	Done
	Agreement of debt and reserve percentages between Dorset & BCP	Α	December '18	December '18
	Work on stranded costs	R	October '18	October '18
I	Collection Fund: LCTS prepared ready for presentation to Shadow Exec	G	End Sept '18	End Sept '18
•	Financial System harmonisation – setting scope for software changes	G	Early Oct '18	Early Oct '18
	Bank solution confirmed	G	End Oct '18	End Oct '18
	Finance Consequential Order laid in Parliament	G	Nov '18	Nov '18

	ID	By	Raised	Risk Description	Impact Statement	Ι	Р	RS	Mitigation Plan	Owner	Due
Top Risk	106	Jason Vaughan	July '18	Financial impact of 'stranded' costs between BCP & Dorset Councils following TUPE	This is currently estimated (July2018) to be £7.380m for Dorset Council.	5	3	15	HR Workstream is looking to mitigate this which would reduce this by £2.444m. Vacancy control process in place. HR mitigation process	Jason Vaughan	Oct. '18
	ID	Raised By	Date Raised	Issue Description	Impact Statement			S	Resolution Plan	Owner	Due Date
		Jason		Interdependencies with other	The Finance Consequential Order is due to be laid in Parliament in November. If this is delayed the Finance Workstream will not be able to achieve a safe and legal position for 1/4/19.				Jason		

## **WS3: HR WORKSTREAM - STATUS UPDATE**

Workstream Sponsor: Matti Raudsepp
Project Manager: John Ferguson Date: 20180905

**Workstream RAG** 





#### **Overall Workstream Summary**

TUPE progressing on target. Each Work Package (WP) assigned to multi-council teams (predominantly HR professionals). Teams provided with templates to complete in order to achieve high level scoping of each WP.

#### **Key Initiative Achievements (This Week)**

- Decisions discussed and agreed re appropriate process route (eg whether Workstream / Programme / Shadow Exec) following newly agreed Decisions Process
- Risks further reviewed and updated

Paicod Date

• Shortlisting completed for C/X candidates

#### **Key Initiative Activities (Planned Next Week)**

- 'Extra' Workstream Board arranged (6<sup>th</sup> Sept) to review progress of initial scoping of each HR Work Package (due date 4<sup>th</sup> Sept)
- Paper for Shadow Exec on Tier 2 structure and recruitment approach to be finalised by 7<sup>th</sup> September
- Details finalised on TUPE 50:50 and disaggregation

N	lext	mi	lest	on	es

Milestone	RAG	Due Date	Target Date
All HR Work Packages to be initially scoped (high-level) by:	G	4 <sup>th</sup> Sept	10 <sup>th</sup> Sept
Provisional TUPE lists agreed by	G	21 <sup>st</sup> Sept	21st Sept
All HR Work Packages to be fully sco by:	ped <b>G</b>	End Sept	End Sept
New Chief Exec appointed and confined by:	rmed <b>G</b>	End Sept	End Sept

	ID	By	Raised	Risk Description	Impact Statement	Ι	P	RS	Mitigation Plan	Owner	Due
Top Risk	40	HR Board	May '18	Systems and processes not in place and operational in time to pay people on time and accurately in April 2019	Major impact on delivering services. Significant regulatory impact	4	3	12	Work underway to determine a pragmatic implementation approach with HMRC - external support being provided through PS Tax. Options analysis being completed pending HMRC response	Chris Matthews	Sep '18
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
4.											

# WS4: CUSTOMER AND SERVICE CONTINUITY - CORPORATE THEME BOARD- STATUS UPDATE

Workstream Sponsor: Jason Vaughan / Jonathon Mair Date: 05/09/18

**Project Manager:** Emma Wood

**Workstream RAG** 





Date

#### **Overall Workstream Summary**

Raised Date

This workstream has only just been set up and has met twice. The focus has been on ensuring the scope is clear and correct so that the appropriate implementation plans can be refined and developed. Draft plans are currently under review, for finalisation at the end of September.

Key Initiative Achievements (This Week)	Next milestones			
	Milestone	RAG	<b>Due Date</b>	<b>Target Date</b>
Work to clarify the scope and governance with proposals for a revised structure and scope being created which will be agreed with the Chairs before going to Programme Board.	Chairs and board membership confirmed		01/09/2018	
PM met with the Policy, Research and Performance Management working groups and defined	Project resource in place		30/09/2018	
next steps and how to proceed.	Project co-ordinators identified	Α	31/08/2018	
	Plans refined	G	30/09/2018	
Key Initiative Activities (Planned Next Week)	Day one deliverables and scope confirmed	Α	30/09/2018	
<ul> <li>Confirm and communicate governance and scope of Corporate Workstream</li> <li>Meet with remaining working groups within the workstream to ensure plans are defined</li> <li>Detail deliverables, milestones, dependencies, risks &amp; Issues</li> </ul>	Workstream milestones, dependencies, risks & issues mapped	A	30/09/2018	

	ID	By	Raised	Risk Description	Impact Statement	Ι	Р	RS	Mitigation Plan	Owner	Due	
Top Risk				Risks to be confirmed by theme board								
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date	
p Issue				There are no issues at this time								

# WS4: CUSTOMER AND SERVICE CONTINUITY - PEOPLE THEME - STATUS UPDATE

**Workstream Sponsor: Helen Coombes and Nick Jarman** 

**Date**: 05/09/18

**Workstream RAG** 





#### **Overall Workstream Summary**

**TBA** 

**Project Manager:** 

Despite the lack of PM progress is being made on plans in children's and adults . Co-ordinators have been identified will receive direction from the board on plan development. Plans are being transferred to a standard template and DCC PMO have been refining their plans., confirming a heavy dependency on the enabling workstreams and disaggregation plans.

Key Initiative Achievements (This Week)	Next milestones			
	Milestone	RAG	<b>Due Date</b>	<b>Target Date</b>
Alignment of adults and children's plans to standard template progressing	Chairs and board membership confirmed		01/09/2018	
Scope of board confirmed	Project resource in place		30/09/2018	
	Project co-ordinators identified		31/08/2018	
	Plans refined	Α	30/09/2018	
Key Initiative Activities (Planned Next Week)	Day one deliverables and scope confirmed	Α	30/09/2018	
	Workstream milestones, dependencies, risks & issues mapped	Α	30/09/2018	
<ul> <li>Project manager joining 6/09/18</li> <li>Continue development of plans and identification of key deliverables and milestones</li> </ul>				
<ul> <li>Co-ordinators identified and communicated with</li> </ul>				

	ID	Raised By	Date Raised	Risk Description	Impact Statement	I	P	RS	Mitigation Plan	Owner	Date Due
Top Risk	45	Cross Cutting	22/08/18	There is no agreed plan in place to disaggregate Social Services data	Failure to deliver a high profile, high risk and statutory service if not resolved	4	4	16	Cross services discussions need to take place to form the mitigation to this issue and plan implementation	People theme board	
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
Top Issue	ТВС			There are no issues at this time							

# WS4: CUSTOMER AND SERVICE CONTINUITY - PLACE THEME - STATUS UPDATE

Workstream Sponsor: Mike Harries and Bridget Downton **Emily Hallett** 

**Date**: 05/09/18

**Workstream RAG** 





#### **Overall Workstream Summary**

**Project Manager:** 

Good progress is being made on implementation plans. Co-ordinators are continuing with plan development as well as ensuring delivery of the actions in them. Plans have now all been transferred to a standard template and the programme team has carried out a quality assurance review of all the plans. Co-ordinators will soon be tasked with a systematic review of risks for their areas so that the risk register can be compiled for the Place theme service areas. DCC PMO are supporting the SDC Project Manager in the development of the Place plans.

	Key Ini	ey Initiative Achievements (This Week)				Next milestones									
ı								N	lilesto	one	RAG	Due Da	ite	Targ	get Date
	• Plan	transfer to	new templa	te complete.		Chairs and	bo	ard	memb	ership confirmed		01/09/20	018		
				en undertaken		Project res	sour	ce ir	n plac	е	30/09/20		018		
						Project co		dinat	tors id	entified	31/08/20		018		
	Kov Ini	tinding Addi	vities (Dlan	and Newt Week)		Plans refin					G	30/09/2018			
	Key Ini	tiative Acti	vities (Piani	ned Next Week)						d scope confirmed	Α	30/09/20	018		
						Workstrea risks & iss				dependencies,	Α	30/09/20	018		
		Meetings are being held with all project coordinators to support with plan development identify milestones and deliverables from plans, additional information requirements and risks and issues.  ID Raised Date Raised Risk Description Impact Statemen					I	Р	RS	Mitig	ation Plan		Ow	ner	Date Due
l op Kisk															
	ID	Raised By	Date Raised	Issue Description	Impact Statement		S	;		Resolutio	on Plan		Ow	ner	Due Date
Top Issue															

# WS4: CUSTOMER AND SERVICE CONTINUITY – CROSS CUTTING - STATUS UPDATE

Workstream Sponsor: Jason Vaughan and Jonathan Mair

James Howie Date: 05/09/18

Workstream RAG



#### **Overall Workstream Summary**

**Project Manager:** 

This workstream has only just been set up and has met twice. The focus has been ensuring the scope is clear so that the appropriate implementation plans can be developed

#### **Key Initiative Achievements (This Week)**

- DCC Contracts List shared with BCP
- Advice given to theme boards re contracts
- Process for joint phase 2 disaggregation plan development agreed with BCP
- · New Dorset Council Grant fund working group meeting held

Next miles	stones
------------	--------

Milestone	RAG	<b>Due Date</b>	Target Date
Contracts baselined	R	31/08/2019	
Assets, Policies and Partnerships baselined	Α	30/09/2018	
Plan for policies agreed	Α	31/10/2018	
Grant decision baselined	G	31/10/2018	

#### **Key Initiative Activities (Planned Next Week)**

- Contract principles to be agreed by Monitoring Officers
- Collation of policy requirements as they come up through the theme boards and implementation plans

	ID	Raised By	Date Raised	Risk Description	Impact Statement	Ι	Р	RS	Mitigation Plan	Owner	Date Due
Top Risk	45	Cross cutting	22/08/18	There is no agreed plan in place to disaggregate Social Services data	Failure to deliver a high profile, high risk and statutory service if not resolved	4	4	16	Cross services discussions need to take place to form the mitigation to this issue and plan implementation	People theme board	
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
Issue											
Тор											

# **WS5: ICT WORKSTREAM - STATUS UPDATE**

**Workstream Sponsor:** Mike Harries **Project Manager:** Chris Harrington

**Date**: 28 August 2018

**Workstream RAG** 





#### **Overall Workstream Summary**

The ICT workstream is delivering two main aspects; 1. The core ICT requirements (network, infrastructure and collaboration), and 2. Ensuring the critical prioritised applications are properly usable and accessible. The ICT workstream is also preparing for post day one by ensuring plans and technology implemented will not require significant re-work.

Key Initiative Achievements (This Week)	Next milestones			
The project team continue to work on finalising technical designs for all of the identified	Milestone	RAG	<b>Due Date</b>	<b>Target Date</b>
solutions in preparation for delivery.	Day one wifi solution implemented	G		February 19
We have had initial discussions for the Service Delivery work focussing on Member ICT	Day one print solution implemented	G		February 19
provision and scope of the Operations We have had an initial scoping meeting with the preferred One Domain supplier.	Day one door entry solution implemented	G		February 19
Key Initiative Activities (Planned Next Week)	One domain solution implemented	А		December 18
	Skype IM and Presence available	G		January 19
Contract Award for One Domain	Day One telephony solution complete	G		February 19
<ul><li>Contract award for WAN</li><li>Awaiting agreement from Social Services on their data disaggregation processes</li></ul>	ICT Day One Support processes and systems in place	А		March 19
Workshop for Service Delivery	DC MS agreement in place	Α		May 19
<ul> <li>Initial scoping discussions for LLPG</li> <li>First meeting of work package leads to focus on planning and management of the work</li> </ul>	Day one applications available	G		April 19
This meeting of work package leads to locas on planning and management of the work	LLPG Migration Complete	G		February 19
Raised Date Rick Description Inspect Statement	I D DC Mising	tion Dlan	0	Date

	ID	Ву	Raised	Risk Description	Impact Statement	I	Р	RS	Mitigation Plan	Owner	Due
Top Risk	115	Infrastruc ture Lead – Vince Elliott		The Sovereign Council domain names will be switched off on 1st October 2019	all users and relevant data will need to be migrated sooner than anticipated.	3	3	9	The One Domain contract includes a plan to address this	Karen Perrett	29/8/18
Issue	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
Top				No Issues							

# **WS6: INFORMATION GOVERNANCE - STATUS UPDATE**

Workstream Sponsor: Steve Mackenzie Project Manager: Karen Perrett

**Date**: 5/09/2018

**Workstream RAG** 





Date

#### **Overall Workstream Summary**

Raised Date

Subject matter experts from across the partnerships have been identified for each of the 4 work packages. The work package leads will meet with their nominated teams during August and September to validate the identified day 1 requirements and start to build implementation plans. An I.G. Project Manager is due to start on 4<sup>th</sup> September 2018.

Key Initiative Achievements (This Week)	Next milestones			
	Milestone	RAG	<b>Due Date</b>	<b>Target Date</b>
	Detailed work package plans in place	G	30/09/2018	30/09/2018
There are no updates for this week				
Key Initiative Activities (Planned Next Week)				
Information Governance Project Manager starts on 4 <sup>th</sup> September.				
inomiation develuance respect manager starts on a deptember.				

	ID	By	Raised	Risk Description	Impact Statement	Ι	P	RS	Mitigation Plan	Owner	Due
Top Risk	86	Board	17/08/18	Potential exposure to enforcement action/challenge	Short-term fixes identified are not resolved quickly, leading to inconsistent application of policy/procedure & exposure to enforcement action/challenge	4	3	12	Ensure plans in place for interim and permanent solutions; determine those policies/procedures that need to be harmonised for Day 1 on a risk assessed basis	IG Board	30/09/18
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
Top Issue				No current issues							

# WS7: COMMUNICATIONS & BRANDING - STATUS UPDATE

Workstream Sponsor: TBC Date: 05/9/18
Project Manager: Fiona Napier

**Workstream RAG** 





#### **Overall Workstream Summary**

Programme communications focused on supporting Chief Executive and Tier 2 recruitment process and budget. Requirement to communicate decisions and assumptions to give greater clarity on day 1. Ongoing planning for Autumn communications and engagement activity.

Key Initiative Achievements (This Week)	Next milestones			
Chief Executive and Tier 2 communications plan drafted.  Communications risk register drafted.	Milestone	RAG	Due Date	Target Date
First set of branding visuals created Forward plan communications and engagement activity for September Implementation plan project groups agreed by communications working group (digital,	Speaker Engagement at DAPTC Clerks seminar, Kingston Maurward	G	18 Sept	
branding, media relations, internal communications)	SDC Member Sessions (budget)	G	19 Sept	
Budget meeting to discuss consultation and approach with representatives from	Brand visuals to go to Task & Finish group	G	21 Sept	
communications and community partnership and consultation teams.  Developing content on external website  Communicating decisions and assumptions to provide greater clarity on how Day 1 is looking	Shadow Dorset Council live stream & CX appointment announcement	G	27 Sept	
for employees and customers.  Member, employee and town and parish council newsletters to be issued 04/09	SDC Employee briefings	G	Oct (tbc)	
Employee briefing dates for Oct to be agreed	Brand visuals to go to Shadow Exec	G	12 Nov	

	ID	Raised By	Date Raised	Risk Description	Impact Statement	I	P	RS	Mitigation Plan	Owner	Date Due	
Risk												
Top R												
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date	
Issue												

# **PHASE 3 TRANSFORMATION - UPDATE**

Workstream Sponsor: TBC (Keith Cheesman)

Project Manager: TBC (Keith Cheesman) Date: 05/9/18

**Workstream RAG** 





#### **Overview / Summary**

In light of changes in requirement for transformation and convergence plans, the scope and plan for phase 3 is being re-worked. The scope of the programme has been changed to include provision of a plan for these two activities and a draft of these will be available to the October SEC.

#### Activity

- Convergence has been agreed as a change control to the programme scope. This was to deliver Tier 3 and 4 structures, de-duplication of management posts
- Work underway to develop the original plan into a transformation led plan to deliver the financial savings required, through development of an organisational design based on the vision for the new Council and Operating Model

#### **Next Steps**

• Draft high level timeline, scope and resource plan for discussion

#### **Next milestones**

Milestone	RAG	<b>Due Date</b>	<b>Target Date</b>
Transformation & convergence plan draft	R		15/10/18
Transformation & convergence plan in place	R	29/3/19	tbd
Corporate Plan draft	R	tbd	tbd

	ID	Raised By	Date Raised	Risk Description	Impact Statement	I	P	RS	Mitigation Plan	Owner	Date Due
Top Risk	18	Interim S151 - Jason Vaughan		Financial Sustainability of Dorset Council	Preparation of draft 19/20 DC budget has identified a requirement for earlier and faster move towards convergence and transformation savings in order to achieve a balanced budget	4	3	12	Convergence plan is part of the Shaping Dorset Council Programme. scope Transformation Plan for Phase 3 to be developed and in place for the new council to implement.	Keith Cheesman	15/10/18
	ID	Raised By	Date Raised	Issue Description	Impact Statement	S			Resolution Plan	Owner	Due Date
Top Issue	n/a										